

RIVER VALLEY

FAMILY HEALTH CENTERS

PATIENT PORTAL

**24/7 ACCESS • REQUEST AN APPOINTMENT • SEND MESSAGES TO CARE TEAM
REQUEST PRESCRIPTION REFILLS • VIEW PERSONAL HEALTH INFORMATION
VIEW ACCOUNT STATEMENTS • PAY BILLS**

WELCOME TO THE RIVER VALLEY FAMILY HEALTH CENTERS

PATIENT PORTAL!

We are pleased you have chosen to use the Patient Portal to communicate in a secure and confidential manner with your care team.

Taking just a few minutes to register will give you access to valuable information and services provided in a secure and confidential manner. Once registered and logged in, you will be able to:

Exchange messages with our practice.

Review and pay billing statements.

Request appointments.

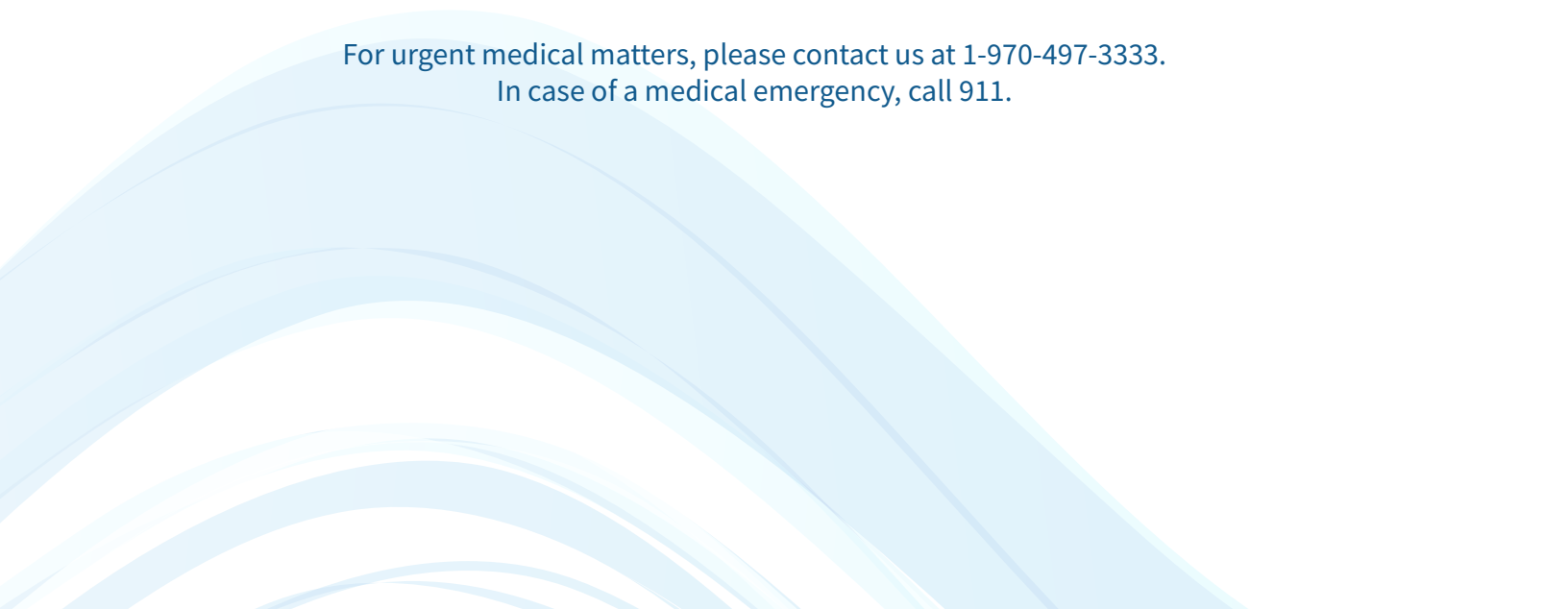
Research health topics.

Review personal health information

Complete and update medical forms.

Update your profile and contact information.

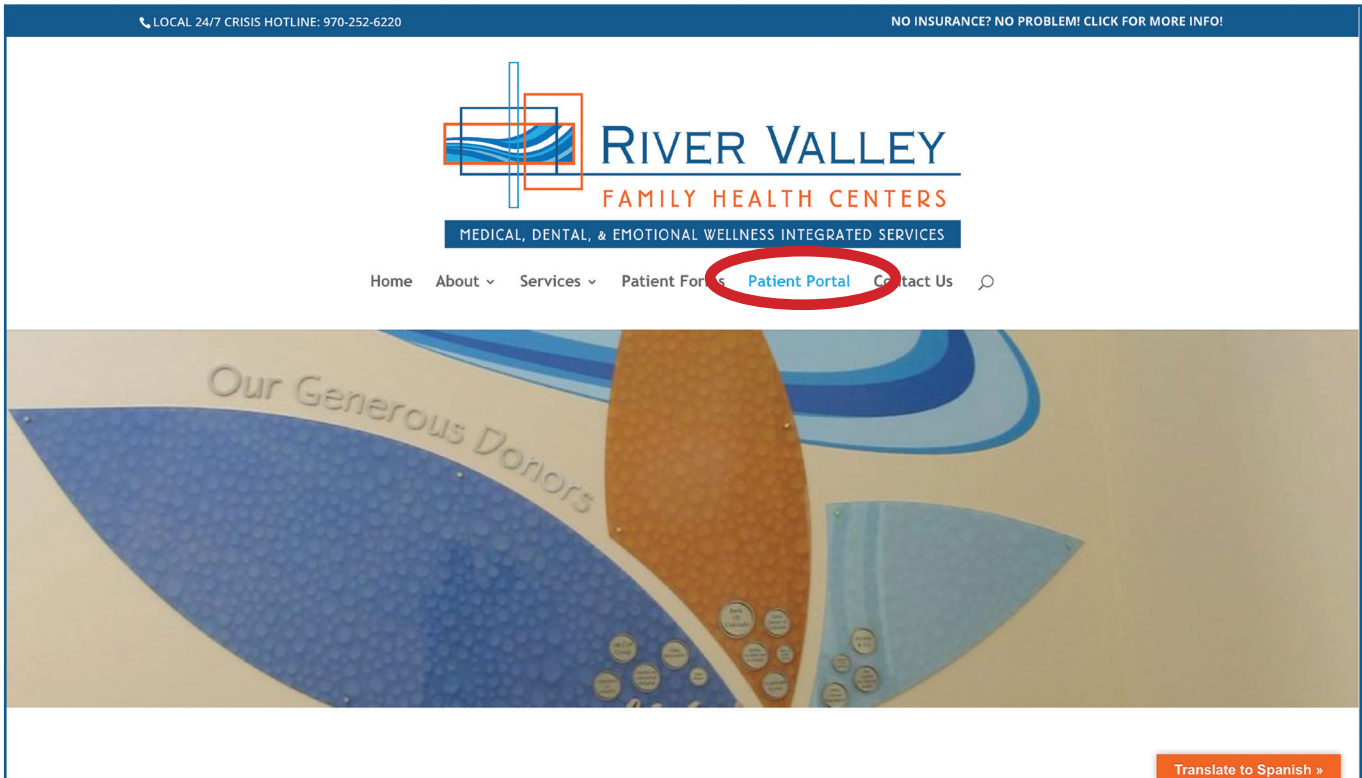
For urgent medical matters, please contact us at 1-970-497-3333.
In case of a medical emergency, call 911.



TO ACCESS THE PORTAL OR SET UP A PORTAL ACCOUNT:

STEP 1:

Go to our website and click on 'Patient Portal' at the top.



STEP 2:

Click 'Patient Portal Sign-In'.

Patient Portal

For immediate access to your medical provider and records, sign into your Patient Portal to:

- Access tests
- Refill prescriptions
- Request an appointment
- View medical history

[Patient Portal Sign In](#)

Questions?

Give us a call!

Olathe: 970.323.6141

Montrose: 970.497.3333

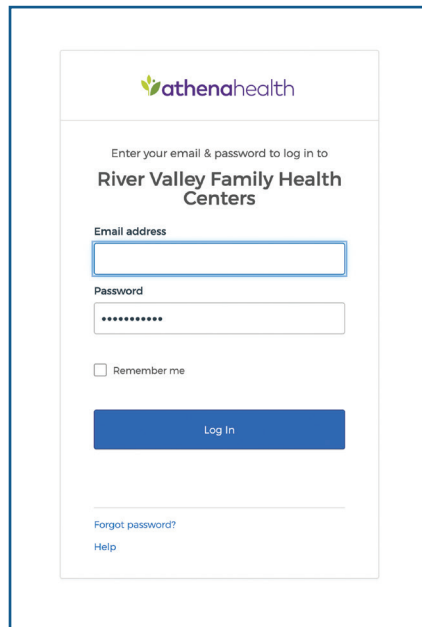
Delta: 970.874.8981

Change text size

90% 100% 110% 120%

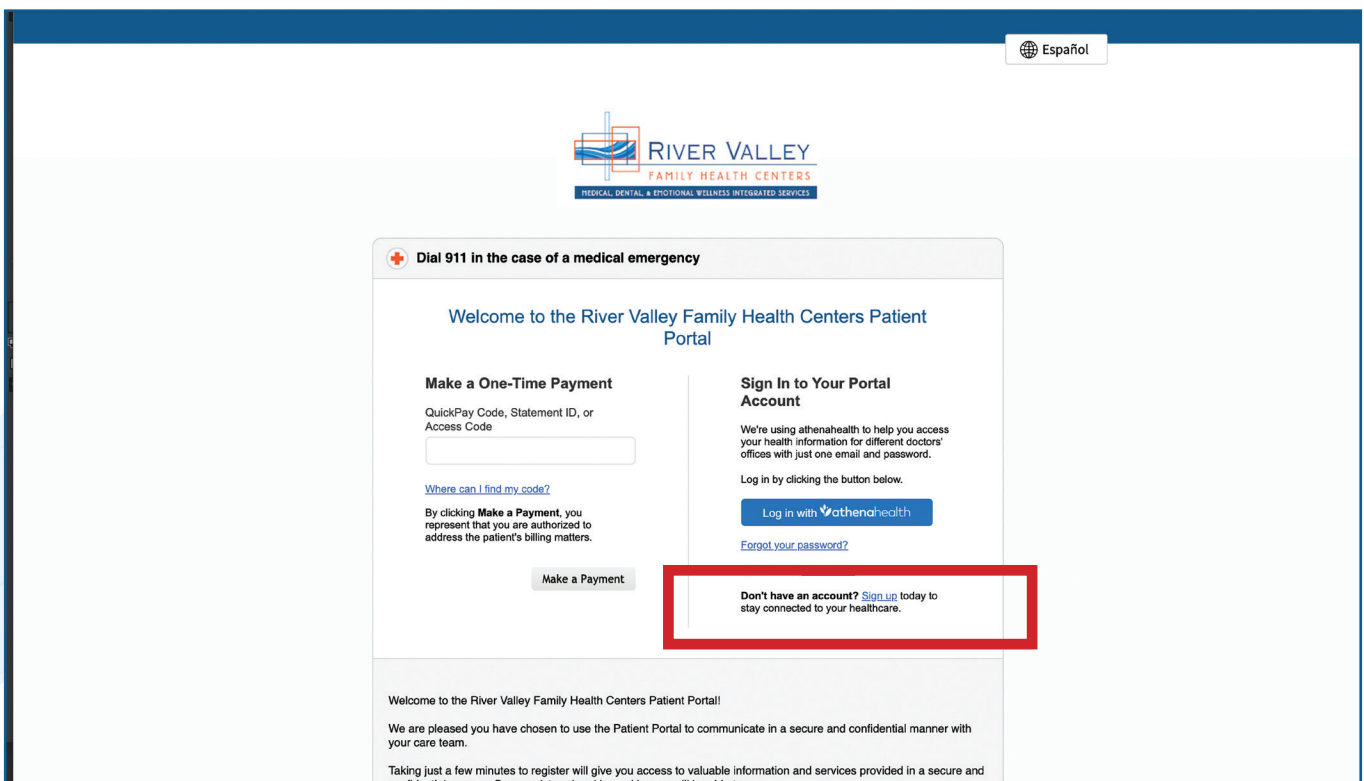
STEP 3:

Already have an account? Choose 'Log in with AthenaHealth'.
Need an account? Choose 'Sign Up Today'.



The screenshot shows the AthenaHealth login interface. At the top is the AthenaHealth logo. Below it, the text reads "Enter your email & password to log in to River Valley Family Health Centers". There are two input fields: "Email address" and "Password". Below the password field is a "Remember me" checkbox. A blue "Log In" button is centered below the fields. At the bottom left, there are links for "Forgot password?" and "Help".

For new portal accounts, you will need to complete the requested information and receive a verification code by text or email (you can choose) and set a password.




The screenshot shows the River Valley Family Health Centers Patient Portal. At the top right is a language selector for "Español". The main header features the River Valley Family Health Centers logo with the tagline "MEDICAL, DENTAL, & EMOTIONAL WELLNESS INTEGRATED SERVICES". Below the header is a red cross icon and the text "Dial 911 in the case of a medical emergency". The main content area is titled "Welcome to the River Valley Family Health Centers Patient Portal" and is divided into two columns. The left column is titled "Make a One-Time Payment" and includes a text input field for "QuickPay Code, Statement ID, or Access Code", a "Where can I find my code?" link, and a "Make a Payment" button. The right column is titled "Sign In to Your Portal Account" and includes a "Log in with AthenaHealth" button and a "Forgot your password?" link. A red box highlights the text "Don't have an account? Sign up today to stay connected to your healthcare." at the bottom of the right column. At the bottom of the page, there is a welcome message and a note about registration: "Taking just a few minutes to register will give you access to valuable information and services provided in a secure and confidential manner. Once registered and logged in, you will be able to..."

Continue to fill out your patient information to create your new account. If AthenaHealth cannot verify your information, you will need to call our office to complete set up.

Dashboard | Wix.com
wix.com/dashboard/.../home

Español


RIVER VALLEY
FAMILY HEALTH CENTERS
MEDICAL, DENTAL, & EMOTIONAL WELLNESS INTEGRATED SERVICES

[Return to Sign In](#)

Create Account

1 Enter information 2 Verify identity 3 Set password

Note: Only current patients can create a portal account.

Patient Information


First name * Last name *

Date of birth * / / Gender * Male Female

Email *

Phone * () - Is this a mobile phone? * Yes No

Click the checkbox below to prevent unauthorized access

I'm not a robot 
reCAPTCHA
Privacy - Terms

STEP 4:

Once you are in the portal, you will see a dashboard. To communicate with the River Valley team, choose 'go to inbox'.

The screenshot shows the River Valley patient portal dashboard. The top navigation bar includes the River Valley logo, a language preference dropdown set to '¿Preferieres el español?', a 'Messages' notification with a red '2', and the user's name 'LZ Linda'. The main content area is titled 'Good afternoon, Linda!' and features three sections: 'Appointments' with a 'Schedule Now' button, 'Messages' with a 'Go to Inbox' button circled in red, and 'Billing Summary' showing a balance due of \$0.00.

Choose 'compose message'.

The screenshot shows the 'Messages' page in the River Valley patient portal. The top navigation bar includes the River Valley logo, a language preference dropdown set to '¿Preferieres el español?', a 'Messages' notification with a red '2', and the user's name 'LZ Linda'. The main content area is titled 'Messages' and features a 'Compose Message' button circled in red. Below the button, there is a list of messages from 'River Valley Family Heal' with dates '3/19/2020' and '3/16/2020'. The page also includes a search bar and navigation links like 'First', 'Previous', 'Next', and 'Last'.

The Message Type will route your message. Please note that the only category that goes to your care team is medical question.

IF YOU WANT YOUR MESSAGE TO GO TO:	CHOOSE:
Your care team; provider, nurse, MA	Medical Question
Front desk for scheduling	Appointments and Scheduling
Prescription refill specialist	Prescriptions and refills
Billing/insurance team	Billing and payments
Front desk professionals	My profile
Billing/insurance team	Insurance
Front desk professionals	Other

RIVER VALLEY
FAMILY HEALTH CENTER

¿Prefieres el español? Messages LZ Linda

Home
Appointments
My health
Billing & payments

Messages

Inbox **Compose Message** Sent Messages Archived Messages

Dial 911 in the case of a medical emergency.

Send us a message and we will respond within 2 business days. All messages are confidential.

Note: Please use this tool for health-related inquiries only. All messages are included in your patient record.

[Back to My Inbox](#)

Compose New Message * = Required

Message type: **Select** (dropdown menu open with options: Medical question, Appointments and scheduling, Prescriptions and refills, Billing and payments, My profile, Insurance, Other)

Provider: (dropdown menu)

Location: (dropdown menu)

Subject: (text input)

Message: (text area)

1000 characters left

This information will help us route your message to the correct department and respond faster.

Contact Information: Linda Zttest
1e+12, Montrose, CO 81401
(970) 999-9999 (home)
(970) 216-1452 (mobile)
tnehrlng@rivervalleyfhc.com

Send Cancel

Write your message and hit send! You will receive an email when there is a response in the portal.